

Sale Bulletin

Flight Support Services

HSB 2008-18 (o)
May 20, 2008

ATTENTION OPERATOR

IN-FLIGHT MESSAGING SERVICE FOR WI-FI ENABLED BLACKBERRY SMARTPHONES

**HONEYWELL IS PLEASED TO OFFER IN-FLIGHT MESSAGING SERVICE
FOR WI-FI BLACKBERRY SMARTPHONES FOR OPERATORS WHO
SUBSCRIBE TO HONEYWELL CABIN SERVICES**

DESCRIPTION/BENEFITS:

For subscribers of the Honeywell Cabin Services, this offering will allow on board passengers to send and receive e-mails seamlessly while in-flight using their Wi-Fi enabled BlackBerry® smartphones. It allows for dual functionality whereby users can access e-mails and PC Internet applications concurrently.

Benefits:

- Lower cost solution not dependent on Swift64 ISDN channels.
- Only pay for messaging data send over the MPDS.
- Easier interface, messaging via Wi-Fi enabled BlackBerry smartphones (e.g. BlackBerry® 8820 smartphone, BlackBerry® Curve™ 8320 smartphone, BlackBerry® Pearl™ 8120 smartphone).
- Always on from take-off to landing, no dial-up required.
- Safe solution, customized to security settings as desired.
- Simple set-up through Honeywell Channel Partners and supported by Honeywell's Global Network of Field Service Engineers (FSE).
- On-board service while on the ground when no wireless network data coverage is available.
- No roaming charges when using in-flight messaging solution overseas.

Honeywell Technical Support:

- Is comprised of trained Aero Technical Operations Center (TOC) Technical Service Engineers (TSE), Field Service and Product Support Engineers
- Reviews current aircraft equipment & installation configuration information to enable service
- Recommends required system or installation modification – as appropriate
- Network System Engineers assist in determining optimum system configuration & interface definitions and provide the necessary network router configuration updates required for the service
- Recommends necessary Wi-Fi enabled BlackBerry smartphone profile updates
- Supports a complete systems test and integration to ensure smooth service access
- Assists resolving end to end communication network issues
- Provides global 24/7/365 technical support via the Honeywell Aerospace Technical Operations Center
- Supports installation through authorized Honeywell Channel Partners.*

*Note: When a Honeywell Field Service Engineer (FSE) is used to support the installation of this service on aircraft at the operator's home base instead of a Honeywell Channel Partner the FSE support may be subject to additional fees.

SYSTEM REQUIREMENTS:

- Aircraft already equipped for High Speed Data services (e.g. MCS-7100 or 7200 series).
- On-board certified and operational LAN/WAN Router and Wi-Fi Access Point (e.g. EMS CNX-200 or Honeywell Communications Gateway System available Q4 2008).
- Wi-Fi enabled BlackBerry smartphone with approved Wi-Fi message service

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For more information, please contact:

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